



PROVIDER ALERT

Provider Manual Update

July 1, 2022

Alert Summary: This alert provides information regarding revisions to Optum Idaho's Medicaid Provider Manual, effective July 1, 2022.

Dear Provider,

Optum Idaho is excited to announce an updated version of the Provider Manual. Revisions include the following:

Child and Family Team (CFT) Meeting - revision to provide further clarification on CFT meeting attendance guidelines.

Electronic Health Records and Signatures - new content added to treatment record documentation requirements section defining valid member and provider electronic signatures on behavioral healthcare member documents.

Intensive Home and Community Based Services (IHCBS) - new modality Therapeutic Behavioral Services (TBS) implemented for IHCBS.

Intensive Outpatient Program (IOP) and Partial Hospitalization Program (PHP) - revision to IOP and PHP sections providing clarification on descriptions, program requirements, provider qualifications, provider responsibilities and the addition of a PHP vs. IOP chart.

Youth Support- revision to minimum member age range, effective March 1, 2022. Youth Support service will only be billable for members ages 12 to 17. For more information, please see the Provider Alert distributed on Feb. 1, 2022.

As a reminder, the Optum Provider Manual and Provider Manual Change Index can be found at the following location: optumidaho.com > For Network Provider > Guidelines & Policies > Network Provider Manual.

Please call your Provider Relations Advocate or email optum_idaho_network@optum.com, if you have any questions.

Thank you,

The Optum Idaho team